



# QUALITY POLICY

It is our basic policy to provide timely reliable service to customers within the framework of legal legislation with independent, impartial, confidentiality, trained, professional and technical personnel who constantly renew and develop themselves, to inform the relevant parties by closely following the current developments regarding the issues within the scope of the services, to increase the quality of the service provided and therefore customer satisfaction, taking into account the expectations and needs of all relevant parties, provided that they comply with legal requirements based on national and international standards

During the performance of TS EN ISO 13485 Medical Devices Quality Management System certification activities within the scope of TS EN ISO/IEC 17021-1 standard, product certification activities within the scope of TS EN ISO/IEC 17065 standard, product certification activities within the scope of 93/42/EEC Medical Device Directive, 2017/745/EU Medical Device Regulation, 2006/42/EC Machinery Safety Directive, 2014/33/EU Lifts Directive and 305/2011/EU Construction Products Regulation and test activities within the scope of TS EN ISO/IEC 17025 standard, it is our duty to continuously improve our management system by ensuring compliance with the requirements of all other relevant legislation, harmonized standards and guides in addition to the above and stated ones.

General Manager

Mustafa MEMİŐOĐLU